

**Frequently Asked Questions (FAQs) for TriCorps Training Website:  
03/18/2024**

**1) Who needs to complete the Orientation Training on [tricorpstraining.com](https://tricorpstraining.com)?**

All employees employed by TriCorps as of March 18th, 2024, are required to complete the Orientation Training.

**2) What is the deadline for completing the Orientation Training?**

TriCorps employees have until April 15th at 5 pm CST to successfully complete the training.

**3) How do I access the Orientation Training?**

Registered users can log in to [tricorpstraining.com](https://tricorpstraining.com) using their credentials provided during registration.

**4) How do I register for the training?**

To register, visit [tricorpstraining.com](https://tricorpstraining.com) and follow the registration instructions provided.

**5) What happens after I complete the training?**

Upon successful completion, employees will receive a certificate of completion.

**6) How do I submit my certificate of completion?**

Employees must send their certificate to their supervisor's email and [training@tricorps.com](mailto:training@tricorps.com).

**7) Can I request a printed copy of the certificate?**

Yes, employees can request a printed copy by contacting our office at 405-621-9006 or emailing [training@tricorps.com](mailto:training@tricorps.com).

**8) What if I encounter technical difficulties during the training?**

For technical support, please contact [training@tricorps.com](mailto:training@tricorps.com).

**9) What should I do if I can't complete the training by the deadline?**

If you anticipate not being able to complete the training by the deadline, please contact your supervisor immediately to discuss potential accommodations.

**10) Is the Orientation Training mandatory?**

Yes, the Orientation Training is mandatory for all employees. Failure to complete the training by the deadline may result in disciplinary action.

**11) How long does the Orientation Training take to complete?**

The duration of the training may vary, but it is designed to be completed within a reasonable timeframe.

**12) Can I access the training from any device?**

Yes, the training platform is accessible from most devices with internet connectivity, including computers, tablets, and smartphones.

**13) Is there a fee associated with the Orientation Training?**

No, the training is provided to TriCorps security officers free of charge as part of their employment requirements.

**14) Will I receive confirmation once my certificate is received and processed?**

Yes, officers will receive confirmation once their certificate is received by TriCorps' Administrative department.

**15) What topics are covered in the Orientation Training?**

The training covers essential information and procedures relevant to operations at TriCorps.